

Current Status of Hello Storage Locations

Arealink Co., Ltd. (Headquarters: Chiyoda-ku, Tokyo; President and CEO: Naomichi Hayashi) updates information on the current status of Hello Storage locations each month. The following is the status at the end of November 2019.

- •The <u>total number of units</u> at end- November 2019 amounted to <u>96,280 units</u> (up 105 units from the previous month). Total <u>units in use</u> amounted to <u>72,956 units</u> (up 402 units). The number of units is increasing steadily in line with the location opening plan.
- •The <u>utilization rate</u> was <u>75.77% for all facilities</u>, 81.29% for existing facilities, and 49.05% for new facilities.* The utilization rate increced slightly as a result of the new pricing policy which has been implemented since the beginning of this year. The policy limits the amount of promotional discount so as to further improve the profitability.

Ref: At end-November 2018, there were 89,937 total units with 68,906 units in use, with utilization rate of 76.62% (existing facilities 84.82%, new facilities 49.52%)

100.000 100.00% 90,000 75.00% 80.000 50.00% 70,000 25.00% 60,000 50.000 0.00% Dec Jan Feb Mar Apr Mav Jun Jul Aug Sep Oct Nov 91 990 92 328 92 808 93 885 94 199 94 861 96 002 96 280 Total Units 92 094 93 264 96 175 Units in Use 69.195 69.445 70.220 70,449 70.155 70.064 70,203 70,626 71,836 72.554 72,956 **Utilization Rate** 75.22% 75.41% 76.05% 75.91% 75.22% 74.63% 74.45% 74.83% 75.44% 75.77% **Existing Facilities** 81.58% 81.60% 82.05% 81.72% 81.18% 80.59% 80.48% 80.62% 80.90% 81.24% 81.29% Utilization Rate New Facilities 29.60% 31.94% 35.64% 38.19% 38.31% 39.14% 40.62% 41.22% 44.51% 46.93% 49.05% Utilization Rate

Status of Hello Storage Facilities at end-November 2019 (FY12/19)

* New facilities are locations opened within the last two years. For 2019 (FY12/19), new facilities are those opened in 2018 and 2019.

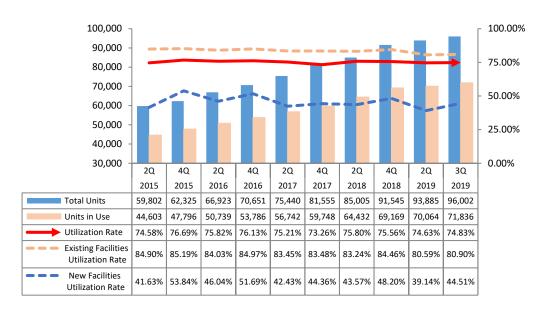
Outdoor-type Self-storage







Change over the Last Five Years



About the Self-storage (Rental Storage Space) Business

The self-storage (rental storage space) business is <u>a service used by about 10% of households in the United States, with a market size of approximately 1.76 trillion yen.</u>* Self-storage began to be widely used in Japan from around 2000, and <u>the market is expanding (2018: ¥70.43bn, 2025: ¥100.78 billion)</u>

^{*} Sources: "2015 Self-Storage Almanac" (US), 2011 estimate JPY80/US\$ (yearly average), Yano Research Institute "Thorough Survey of the Growing Self-Storage Business" 2019/Nationwide Edition

Utilization Examples

Customers use these facilities to store items that are difficult to keep at home or the office (infrequently used items, items that require substantial space such as clothing, camping equipment or other hobby goods, winter tires, furniture and appliances, books, etc.).



Self-storage video: https://www.hello-storage.com/beginner/movie/

Customer feedback/interviews (Japanese): https://www.hello-storage.com/voice2/moving/

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We are leading company of self storage industry in Japan.*

Arealink was established in April 1995, and listed on the Mothers section of the Tokyo Stock Exchange in August 2003. The first Hello Storage location was opened in Chiba Prefecture in 1999, and today Arealink is Japan's leading self-storage brand, with locations nationwide. Since its founding, Arealink has continued to focus on meeting the needs of real estate owners by adding value and revitalizing idle properties, while at the same time offering new value to users.

* Source: Yano Research Institute "Thorough Survey of the Growing Self-Storage Business" 2019/Nationwide Edition

FY12/19 Results Forecast

Net sales: ¥29 billion
Operating income: ¥2.8 billion
Ordinary income: ¥2.7 billion
Net income: ¥1.5 billion

"Notice Concerning Revisions to Earnings Forecasts" was released on July 25, 2019.