# Arealink

**Arealink Co., Ltd.** 

February 14, 2024
Results Briefing
Fiscal Year Ended
December 2023





• FY12/23 Business Results

3-20

 Achieving the Medium-Term Management Plan 21-39

 Human Capital Management and Overseas Strategies

The Future of Arealink

40-53

Appendix

54-69



### FY12/23 Business Results

Yasuaki Ootaki Director, Head of Administrative Division



### Self-Storage Business

- Progressed beyond plan, opening a total of 5,800 new units compared to the target of 4,700 for FY12/23.
- Reached 100,000 units in September 2023! (25 years after launching the business)
- 7 properties of self-storage mini with land were sold in FY12/23.

YoY sales up 6.5% and operating profit up 11.7%.

### Land Rights Consolidation Business

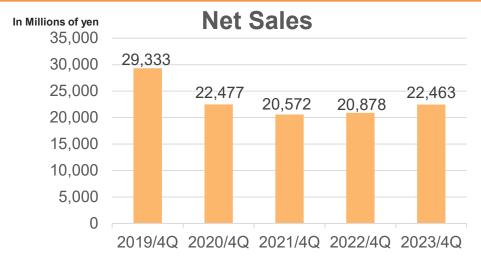
Sales achieved the plan, but profits fell short, due in part to write-downs.

#### All businesses

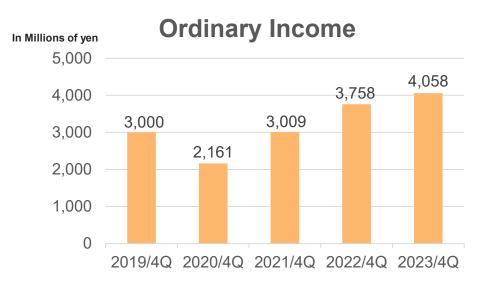
 Announced acquisition of LIFULL SPACE shares (expected date of share transfer: February 29, 2024)



#### Past Four Years + FY12/23 Earnings Results



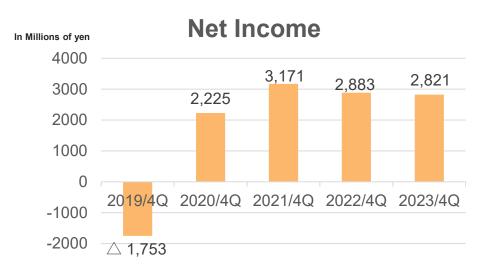
+7.6% YoY, 103.0% achievement in FY12/23



+8.0% YoY, 103.3% achievement in FY12/23



+11.1% YoY, 102.6% achievement in FY12/23

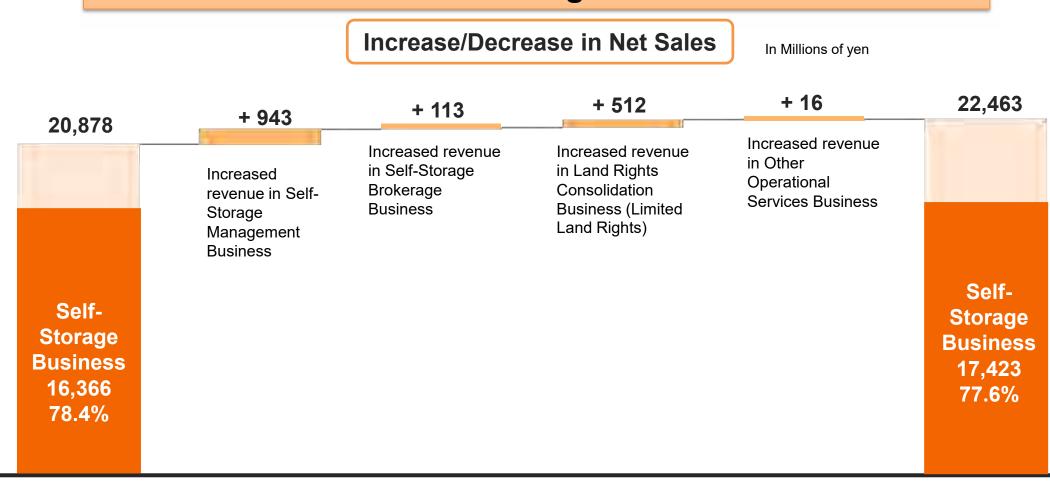


-2.1% YoY, 108.5% achievement in FY12/23



#### **Analysis of YoY Difference in Net Sales**

# Overall Sales Increased by +7.6% Due to Increased Sales in the Self-Storage Business



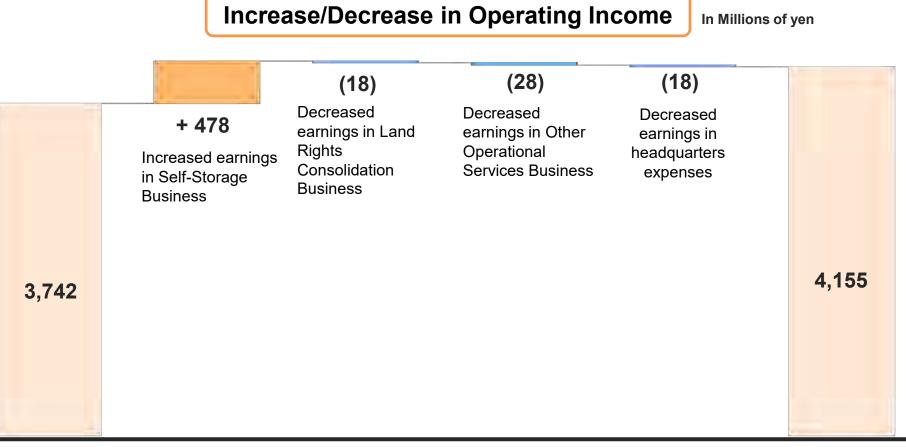
FY12/22

FY12/23



#### **Analysis of YoY Difference in Operating Income**

# Profits Grew Due to Continued High Utilization Rate for Self-Storage Business, Etc.



FY12/22 FY12/23



#### Both Sales and Profits Ended above the Full-Year Plan.

	FY12/22	FY12/23					
In Millions of yen	Full-year Result	Full-year Plan	Full-year Result	Relative to Plan	YoY		
Net sales	20,878	21,800	22,463	103.0%	+ 7.6%		
Operating income	3,742	4,050	4,155	102.6%	+ 11.1%		
Ordinary income	3,758	3,930	4,058	103.3%	+ 8.0%		
Net income	2,883	2,600	2,821	108.5%	-2.1%		



#### **Breakdown of Extraordinary Profit and Loss**

# Compensation for Relocation Due to Withdrawals from Office and Self-Storage Properties, etc. Are Recorded.

In Millions of yen	FY12/22	FY12/23	Increase (Decrease)
Operating income	3,742	4,155	413
Non-operating income	191	133	(57)
Non-operating expenses	175	231	55
Ordinary income	3,758	4,058	299
Extraordinary income	153	64	(89)
Extraordinary loss	50	52	(1)
Income before income taxes	3,862	4,070	208
Income taxes — current	1,021	1,104	82
Income taxes — refund	(235)	-	235
Income taxes — deferred	192	145	(47)
Net income	2,883	2,821	(61)

Non-operating income
Compensation for transfer ¥87 million
Foreign exchange gains ¥16 million

Extraordinary income
Gain on liquidation of investment
securities
¥29 million
Gain on sales of investment securities
¥21 million



#### **Breakdown of SG&A expenses**

# Aggressive Measures to Increase Salaries in Order to Practice Business Operations with a Small Workforce.

Millions of yen	FY12/22	FY12/23	Increase (Decrease)	Rate of change
Directors' Compensation	139	148	8	+6.2%
Salary and allowances	818	943	125	+15.3%
Advertising and publicity costs	220	256	36	+16.7%
Commission expenses	432	596	164	+38.0%
(Sales commissions)	(141)	(267)	(126)	(+89.6%)
Compensation expenses	378	401	22	+6.0%
Taxes and public dues	194	201	6	+3.4%
Others	791	849	57	+7.2%
Total SG&A expenses	2,975	3,397	421	+14.2%

<sup>\*</sup> The amount of sales commissions within commission expenses is the commission expenses for real estate transactions, etc. (variable cost).



## **Arealink** Overview of FY12/23 Business Results (by segment)

		FY12/22					
In Millions of yen			Actual	Percent of Sales	Actual	Percent of Sales	YoY
	Self-Storage	Net sales	15,725	_	16,668	_	+ 6.0%
	Management	Gross profit	5,509	35.0%	6,227	37.4%	+ 13.0%
	Self-Storage	Net sales	641	_	755	_	+ 17.7%
	Brokerage	Gross profit	54	8.5%	61	8.2%	+ 13.0%
		Net sales	16,366	_	17,423	_	+ 6.5%
Self	-Storage Business	Gross profit	5,564	34.0%	6,288	36.1%	+ 13.0%
			4,084	25.0%	4,563	26.2%	+ 11.7%
Land Rights Consolidation		Net sales	3,110	_	3,623	_	+ 16.5%
	ness (Limited Land	Gross profit	704	22.7%	828	22.9%	+ 17.6%
	Rights)	Business profit	464	14.9%	446	12.3%	-3.9%
011			1,400	_	1,416	_	+ 1.2%
Other	Operational Services Business	Gross profit	448	32.0%	435	30.7%	-3.0%
	Dusiness	Business profit	373	26.7%	345	24.4%	-7.6%
Head	lquarters expenses	Business profit	(1,180)	_	(1,199)	_	+ 1.5%
		Net sales	20,878	_	22,463	_	+ 7.6%
Total	for All Businesses	Gross profit	6,717	32.2%	7,552	33.6%	+ 12.4%
		Operating income	3,742	17.9%	4,155	18.5%	+ 11.1%





## Steady Increase in Revenue and Profits in Management While Stably Increasing New Units

Self-Storage Business									
In Millions of yen	FY12/22	FY12/23	YoY	FY12/23 Plan	Progress				
Net sales (Self- storage management)	15,725	16,668	+ 6.0%	_	_				
Net sales (Self- storage brokerage)	641	755	+ 17.7%	_	_				
Net sales	16,366	17,423	+ 6.5%	17,200	101.3%				
Gross profit (Self- storage management)	5,509	6,227	+ 13.0%	_	_				
Gross profit (Self- storage brokerage)	54	61	+ 13.0%	_	_				
Gross profit	5,564	6,288	+ 13.0%	_	_				
SG&A expenses	1,479	1,725	+ 16.6%	_	_				
Business profit	4,084	4,563	+ 11.7%	4,440	102.8%				

#### **Self-Storage Management**

■ The utilization rate remained high at 88.29% despite increase in the number of new units, and revenue and profits increased year on year.

#### **Self-Storage Brokerage**

Revenue and profits rose as a result of the sale of 7 properties.

## Land Rights Consolidation Business – Revenue Growth with Profit Decline on Partial Write-Downs.

Land Rights Consolidation Business (Limited Land Rights)									
In Millions of yen	FY12/22	FY12/23	YoY	FY12/23 Plan	Compared to plan				
Net sales	3,110	3,623	+ 16.5%	3,250	111.5%				
Gross profit	704	828	+ 17.6%	_	_				
SG&A expenses	240	382	+ 59.0%	_	_				
Business profit	464	446	-3.9%	520	85.8%				

	Other Operational Services Business										
In Millions of yen	FY12/22	FY12/23	YoY	FY12/23 Plan	Compared to plan						
Net sales	1,400	1,416	+ 1.2%	1,350	105.0%						
Gross profit	448	435	-3.0%		_						
SG&A expenses	74	89	+ 19.9%	_	_						
Business profit	373	345	-7.6%	305	113.3%						

### Land Rights Consolidation Business (Limited Land Rights)

- Inventory was 3,809 million yen, a decrease of 146 million yen compared to the end of the previous fiscal year.
- Sales grew steadily, but profits fell short of the plan, due in part to write-downs

#### **Other Operational Services Businesses**

Revenues increased while profits decreased, due to cancellations of some properties, etc., but the results surpassed the plan.



#### **Status of Balance Sheet**

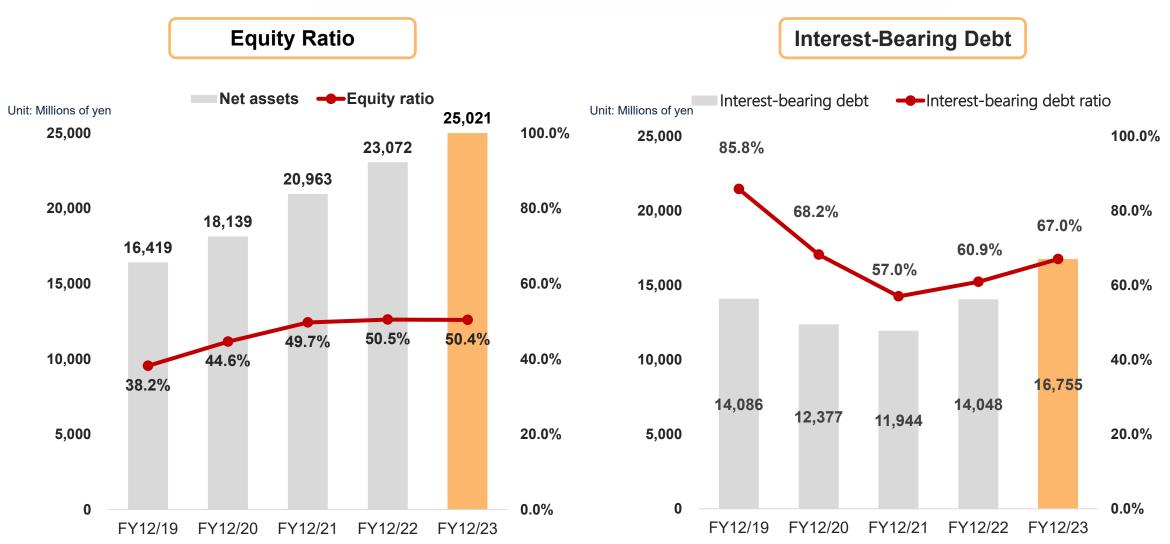
#### Stable Financial Base With Cash Deposits of 14.9 Billion Yen





#### **Equity Ratio and Interest-Bearing Debt Ratio**

#### **Equity Ratio Remained Stable at 50.4%**





# Maintained Cash and Deposits of 14.9 Billion Yen and Achieved Stable Positive Operating Cashflow.

Unit: Millions of yen

operating activities  1,605  3,530  □ Decrease (increase) in inventories (150) million (1,169) million (1,169		FY12/22	FY12/23	
investing activities  (2,258)  (4,667)  Purchase of noncurrent asset (4,801) million  Cash flows from financing activities  1,492  1,818  Proceeds from long-term loans payable 5,362 million  Repayment of long-term loans payable (2,603) million		1,605	3,530	Decrease (increase) in inventories (150) million ye
financing activities  1,492  1,818  Example 1,818  The state of long-term loans payable (2,603) million (2,603		(2,258)	(4,667)	Purchase of noncurrent asset (4,801) million ye
		1,492	1,818	5,362 million ye
end of year 372 million	equivalents at the	14,299	14,995	(2,603) million yer Net increase (decrease) in short-term loans payable 372 million yer Cash dividends paid (873) million yer



### **FY12/24 Earnings Outlook**

	FY1	2/23	FY12/24		
In Millions of yen	Actual	Percent of Sales	Plan	Percent of Sales	YoY
Net sales	22,463		24,400		+8.6%
Operating income	4,155	18.5%	4,650	19.1%	+11.9%
Ordinary income	4,058	18.1%	4,520	18.5%	+11.4%
Net income	2,821	12.6%	3,080	12.6%	+9.2%



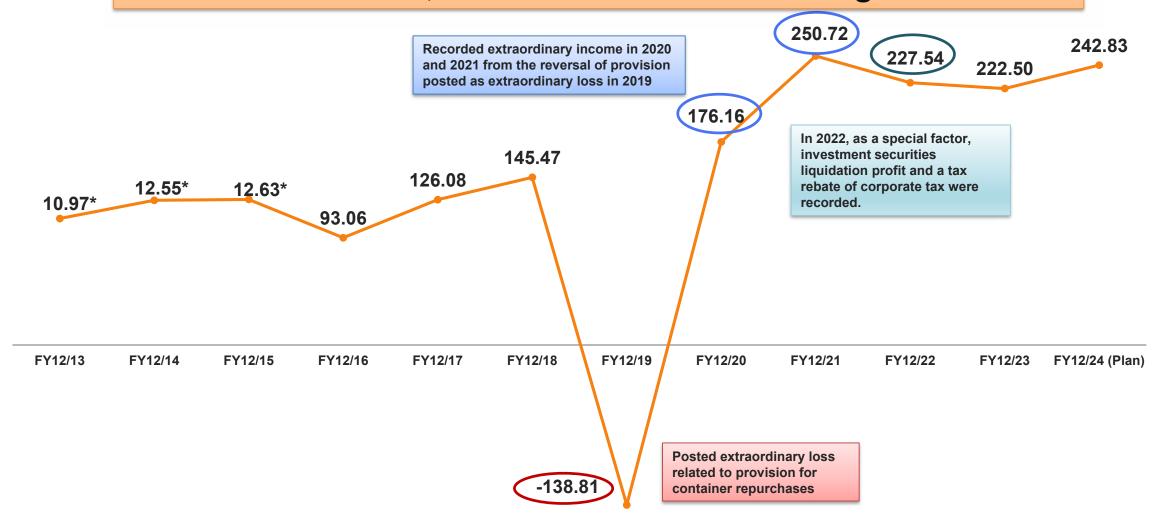
#### FY12/24 Earnings Outlook (by Segment)

		FY12	2/23	FY12/24		
In Millions of yen		Actual	Percent of Sales	Forecast	Percent of Sales	YoY
	Net sales	17,423	_	20,500	_	+ 17.7%
Self-Storage Business	Operating income	4,563	26.2%	5,360	26.1%	+17.5%
Land Rights Consolidation Business	Net sales	3,623	_	2,400	_	-33.8%
(Limited Land Rights)	Operating income	446	12.3%	320	13.3%	<b>-28.3%</b>
Other Operational	Net sales	1,416	_	1,500	_	+5.9%
Services Business	Operating income	345	24.4%	300	20.0%	<b>-13.2%</b>
	Net sales	_	_	_	_	_
Management Division	Operating income	(1,199)	_	(1,330)	_	+10.9%
	Net sales	22,463	_	24,400	_	+8.6%
Total for All Businesses	Operating income	4,155	18.5%	4,650	19.1%	+ 11.9%

- In the Self-Storage Business, revenue and profit are expected to increase steadily
- Intend to downsize the Land Rights Consolidation Business



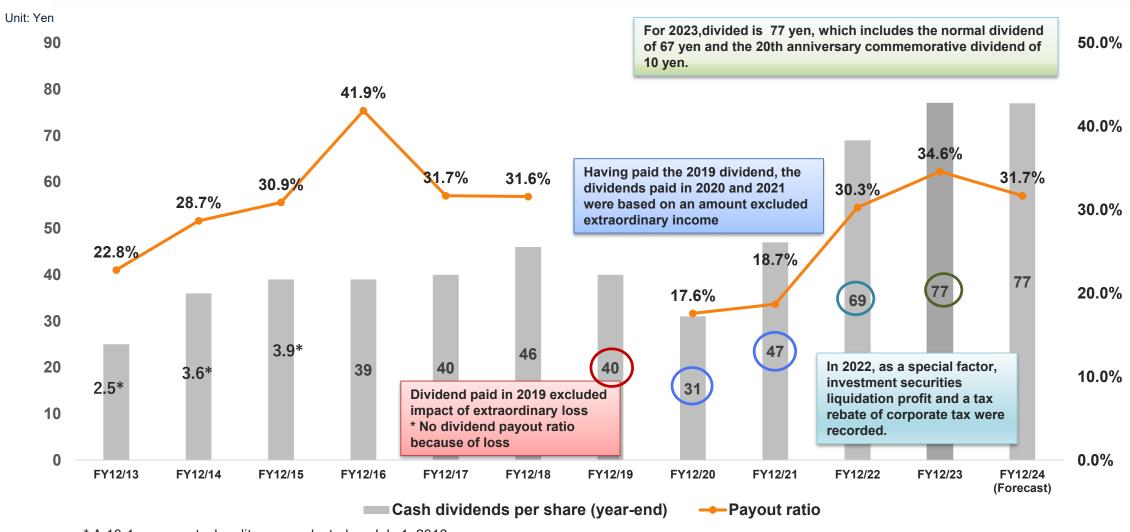
# Following Impact of Extraordinary Income and Loss Over Past Three Years, Returned to Normal Starting 2023





#### **Dividends and Payout Ratio**

Currently, Dividends Are Based on 30% of Net Income; FY12/23 Year-end Divided is 77 yen, which Includes a Commemorative Dividend of 10 yen



<sup>\*</sup> A 10-1 reverse stock-split was conducted on July 1, 2016.



### **Achieving the Medium-Term Management Plan**

Yoshika Suzuki Representative Director and President (CEO)



#### Medium-term Business Plan 2023-2025

	2023			2024		2025			
In Millions of yen	Projected	Profit Margin	Actual	Profit Margin	Achievement rate	Projected	Profit Margin	Projected	Profit Margin
Net sales	21,800	_	22,463	_	103.0%	24,400	_	28,100	_
Operating income	4,050	18.6%	4,155	18.5%	102.6%	4,650	19.1%	5,500	19.6%
Ordinary income	3,930	18.0%	4,058	18.1%	103.3%	4,520	18.5%	5,350	19.0%
Self-storage No. of new units*	4,7	00		5,800		10,4	100	14,0	000

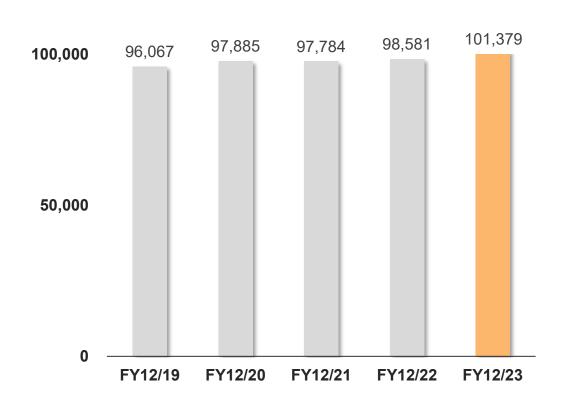
<sup>\*</sup>Excludes cancellations

- Growth plan Complete structural transformation to a stock business and plan to increase net sales through accelerated opening
- New units: Accelerate new openings from 2,915 in 2022 to 5,800 in 2023 and then over 10,000 in 2024
- Aim to quickly achieve an operating income ratio of 20% by steadily improving income ratio



#### **Self-Storage Business – Opening Status**

#### **Change in Number of Self-Storage Units**



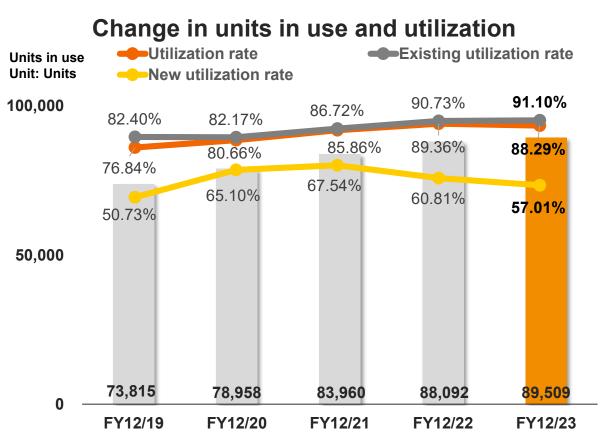
	Full-year plan	FY12/23 Number of new units	FY12/23 Cumulative number of units
Container	4,000	4,813 (301)	77,612
Indoor Storage Unit Type	500	535 (129)	15,515
Self-Storage Mini	If-Storage Mini 200 ( 0 )		8,252

	Plan	FY12/23 Actual
New Units in 2023	4,700	5,800 (430)

<sup>\*</sup> Figures in parentheses are the number of units from expansion of existing locations.

#### **Self-Storage Management – Trend in Utilization Rate**

#### **Utilization Rate Continues to Be High**



- The utilization rate continues to improve year by year, and the overall utilization rate remains high
  - Overall 88.29% Existing 91.10%
- The time required for new properties to get on track is improving every year
- Openings by Region

Tokyo and Three Neighboring Prefectures: 2,369 units

Kyoto, Osaka, Kobe: 919 units

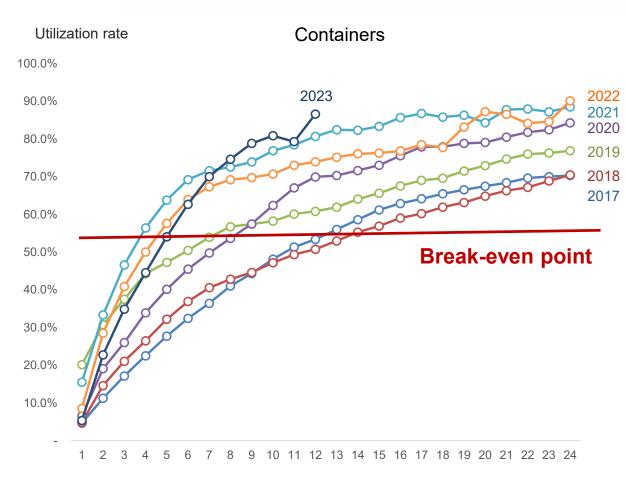
Other Region: 2,512 units

<sup>\*</sup>New unit utilization rate: utilization rate of new units opened within the most recent two business years. Covers new units opened since January 2022.



## Self-Storage Management – Utilization Rate of Newly Opened Locations by Fiscal Year

#### The utilization rate of newly opened locations is increasing each year.



Number of months elapsed (months)

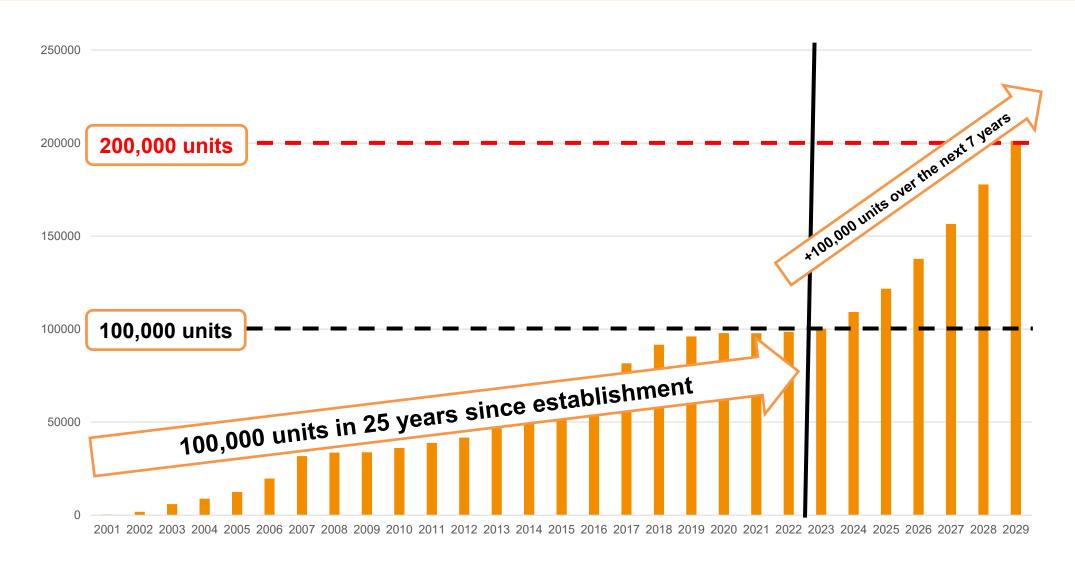
### Factors contributing to the increase in the utilization rate

- Greater precision of location opening strategies (type of product, area, number of rooms, price) from use of <u>databases</u> (<u>population</u>, <u>number of households</u>, <u>income brackets</u>, <u>etc.</u>)
- Development of <u>small-scale</u> properties in multiple locations
- Demand for decluttering homes as remote work becomes established
- Smaller residential spaces and rising house prices
- Greater awareness of products and services as a focus on PR activities led to wide-ranging media uptake, mainly TV and online



#### **Self-Storage Business – New Location Opening Plan**

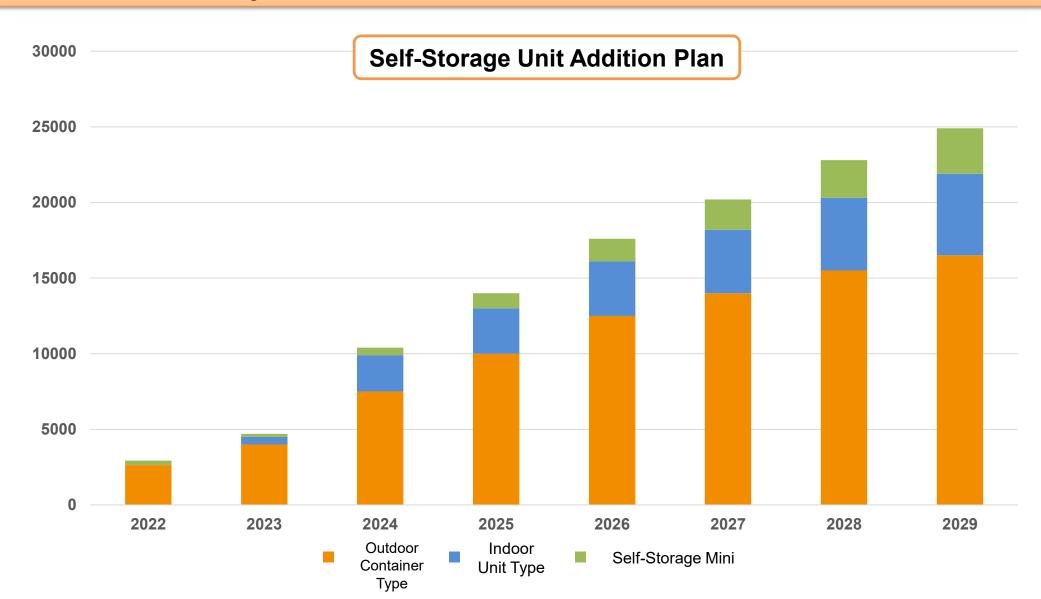
Acceleration of Openings: Aiming to Double the Current Figure to 200K Units by 2029 Past: 100,000 Units in 25 Years → Future: 100,000 Units in 7 Years (4X Speed)





#### **Self-Storage Business – New Location Openings**

#### Plan to Annually Add Around 10K Units in 2024 and 25K Units in 2029



### **Arealink** Self-Storage Business – Product Development & Strategies (1)

#### **Indoor Types**



#### **Outdoor Type**



#### **In-Building Type**



Remodeled floor of a building partitioned to make self-storage units. Facilities such as private parking, EV stations, and air conditioning vary depending on the property.

Yield: Approx. 18% Rent vacant office space and conduct business



#### **Building Type**



A single building designed exclusively for self-storage. Full range of facilities including air conditioning and security. Full range of facilities including air conditioning, security systems, and private parking lots.

Yield: Approx. 8%

Buy land and build



#### **Container Type**



Self-storage using shipping containers. The site can be accessed by car, with parking alongside the unit. Some locations have motorcycle storage units.

Yield: Approx. 18%

Rent land and conduct

business

### **Arealink** Self-Storage Business – Product Development & Strategies (2)



**II II II** 

#### **In-Building Type**

Feature: Located in urban centers

No. of units: Approx. 30



That Offers Three Types of Products



### **Building Type**

Feature: Located in

residential areas

No. of units: Approx. 50



#### **Container Type**

Feature: Located in suburban and

regional areas

No. of units: Approx. 30





#### **Strengths of the Self-Storage Business**

- High Profitability Container and in-building types require minimal investment because the land and office space are leased, and have <u>a high yield of 18%.</u>
- ◆ Unattended Operation Enables Low Cost and High Profit Margin

  Operations are managed centrally by the head office, so even as the number of properties increases, personnel and advertising costs are contained.
- ◆ Operations Can Be Started in a Short Timeframe After Securing the Site Average time to opening is <u>four months</u> (container and in-building type).





#### Becoming a platform for the self-storage industry

## Arealink Aims to Be the Undisputed Leader in the Japanese Market, and Expand Worldwide

Smaller-sized properties Higher utilization rates for new properties

**Greater precision in location openings** 

Streamlined, efficient sales use

Provide
Convenience, Joy,
and Excitement

Creation of a nationwide database (population, number of households, income brackets, etc.) for location openings

**Expansion of location opening area** 

Sales structure that does not rely on manpower

Consideration of M&A
Partner System
(Systematization of agency and contract sales)

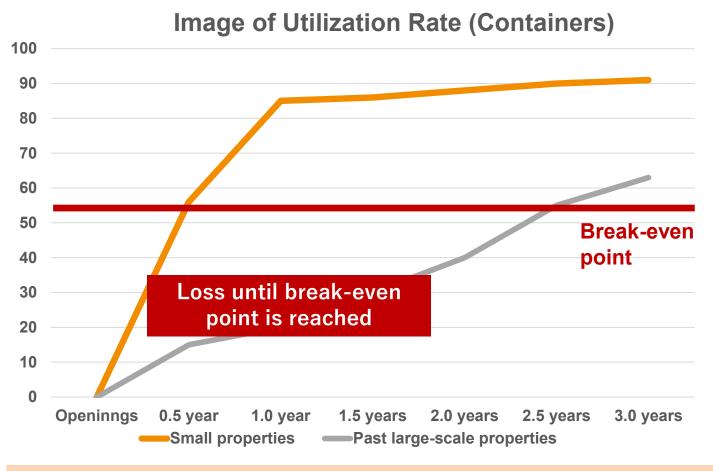
Partnerships with thinktanks
Updates to location opening database
(population, number of households,
income brackets, etc.)
Collaboration with self-storage
associations around the world

Now that the stage is set, ACCELERATE location openings

→ Open locations in anticipation of <u>a 50% market share</u>



#### **Store Opening Strategies**



- By improving the precision of location openings and downsizing properties,
   Arealink is able to achieve <u>profitability</u> at an early stage (about 6 months) from opening
- A large property may take 2-3 years to become profitable.

- Greater Precision in Location Openings Derived from Creation of Databases (Population, Number of Households, Income Brackets, etc.)
- Maintain High Utilization Rate Focusing on the Development of Small Properties And Multiple Property Operation



#### **Location Opening Strategy**

Arealink's Location Opening Strategy: Focus On Small Properties That Can Generate Profit Quickly

Comparison items	Other Companies	Arealink
Size	Large	Small
Location	Urban Centers	Nationwide (Urban Centers, Regional Areas)
No. of Units	More than 100 units	30-40 units
<b>Building Construction</b>	Steel-frame, reinforced concrete	Wood / Containers
Operating Style	Attendant on duty (Certain locations)	Unattended
Profitability	Lossmaking for the first few years	Profitable within the initial fiscal year
Comparable to	Large supermarkets	Convenience stores
Data analysis	Data volume according to the number of locations	Vast amount of data accumulated from the all areas under operation



#### **Digitization** and Accumulation of Past Customer Data

- Hundreds of thousands of data points have been accumulated, including past cancellations
- Arealink partners with thinktanks to conduct analysis from various perspectives, including contracts, cancellations, campaigns, rents, and regional data, and establishes locations with the appropriate number, type, and size of units, at the price point best suited for each area
- New location openings with high precision backed by meticulous data
- Results have been evident since 2021, with <u>high utilization rates for both</u> new and existing <u>locations</u>



#### **Differentiation Strategies (2)**



- Arealink is the <u>ONLY company</u> with <u>contract data for all over Japan</u>. <u>Extensive amount</u> of data is unmatched by other companies.
- As more locations opens, more data will be accumulated, and precision will improve



#### **Differentiation Strategies (3)**

#### Arealink Is Never Satisfied, Continually Pursuing Greater Customer Convenience

## "Hello Home Delivery" Courier Service

## Storage Rack Sales and Assembly

## Transport IC Card Security System



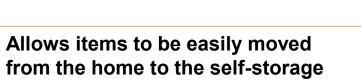
unit.











Provide service with noticeable value and convenience.



- Increases storage capacity, and makes organization easier
- Units with storage racks are popular

Storage rack sales and assembly services are currently being provided in Tokyo, Kanagawa, Chiba, Saitama, Osaka, and Aichi.



- Less hassle with keycard issuance and management
- No need to issue additional keycards for multiple users
- Smartphone app can be used as a key



## **Differentiation Strategies (4)**

Dispatch of Organization and Storage Advisors (Optional Service)

## **Support for Online Contracts and Credit Card Payments**

**Future** 







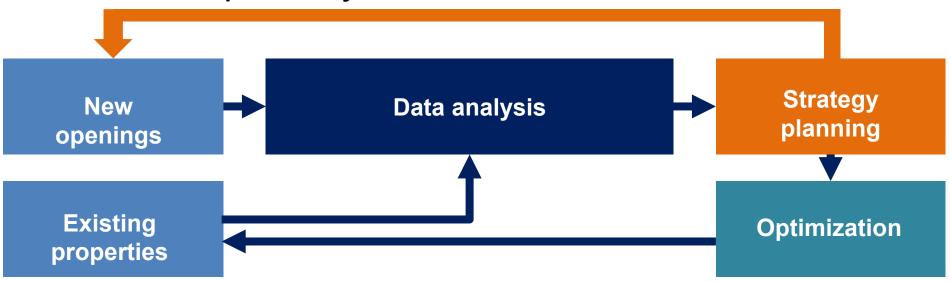
- Organization professionals consider lifestyle, family structure, personality, and other factors to propose organization and storage methods best suited to the customer.
  - \*Customers who apply at the same time as Hello Storage receive a discount on Inbloom Co., Ltd.'s tidying concierge service.

- Ability to apply for a contract online, and register a credit card for payment.
- Arealink is considering expanding services using digital technologies for greater convenience.
- Introduction of Al tools

Customers can comfortably utilize <u>a comprehensive range of services</u> unique to Arealink

## **Data-Driven Strategy and Product Development Capabilities**

- In consideration of long-term profitability, Arealink customizes products for the optimal service in each area nationwide, based on such data as customer attributes, term, period, and area.
- ◆ After a location/product is opened, new data is accumulated to improve precision
   → Ensures stable profitability



Arealink's Unique Business Development Cycle Enables Speedy Location Openings; Accelerate Location Opening!

## **Arealink** Expanded Media Exposure to Increase Awareness of Self-Storage

#### Start of TV commercials for Hello Storage

Dec. 2023 - Feb. 2024

• "Shinobu Moromizato's Practical Golf Technique" (BS 11, Sundays 17:30-18:00)

Mar. 2024 – May 2024 (Scheduled broadcast)

• "Discovery Masterpiece Selection" (BS 11, Saturdays 21:00-21:55)









#### TV Exposure

Mar. 2023

- "Sakagami & Sashihara's Tsuburenai Mise" (TBS)
- "news okaeri" (ABC)

Jul. 2023

"SUGIRU-TV" (ABC)

Sep. 2023

 "Tokoro-san's Gakko de Oshiete Kurenai Sokontokoro!" (TV Tokyo)

Nov. 2023

- "The Time" (TBS)
- "Mimi-yori! Biz Trend" (BS11)

#### "Mimi-yori! Biz Trend"



#### Other Media Exposure

Mar. 2023

Logistics Weekly

May 2023

Nikkan Real Estate Economic News

Jun., Sep. 2023

National Rental Housing News

Aug., Oct. 2023

Nikkei

Nov. 2023

- PRESIDENT
- The Leader etc.

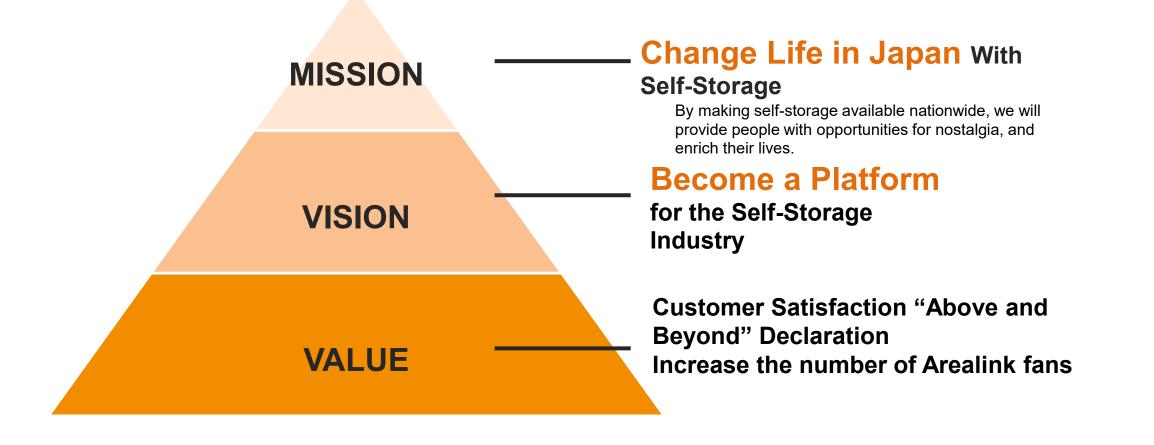


# Human Capital Management and Overseas Strategies The Future of Arealink

Naomichi Hayashi Representative Director and Chairman (CEO)



# Management Philosophy: Provide Convenience, Joy, and Excitement





## **Human Capital Management**

## **Employee Training to Implement Small-Group Management = Arealink Method**

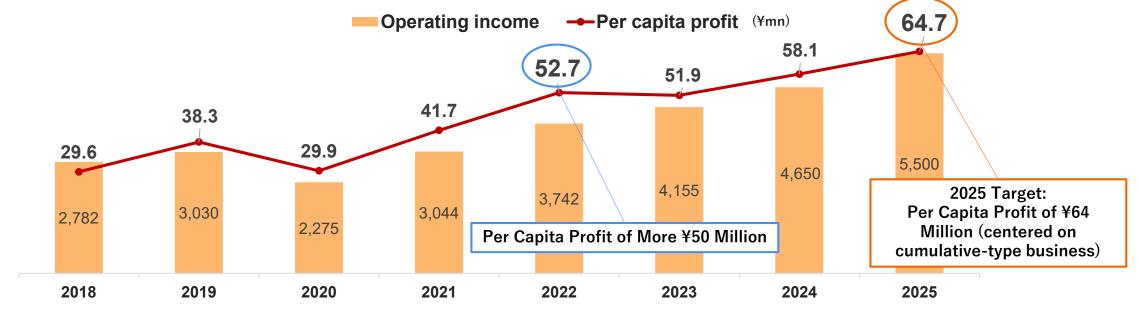
	Category	Structure / System
1	Basics	Establishing a business environment, Arealink Manual, Chip System, Scoresheet
2	Plan / Implementation	Arealink Master
3	Communication	Hello Circle, Overnight training retreats, Kickoff
4	<b>Application of Principles</b>	"Above and Beyond", Guideline of 14 Principles
5	Raising Employee Motivation	Personnel Evaluation System (Twice a year)
6	Leadership Training	Department Objective Definition Evaluation List, Team Capabilities Development Chart, Task Notebook, Solution Sheet
7	Utilization of External Resources	Personal Connections Expansion System, Topics Mail
8	<b>Capability Development</b>	Self-Growth Program
9	<b>Business Promotion</b>	Procurement Strengthening System (SF Improvement)
10	Health Management	General health



## **Human Capital Management**

## Arealink Ranked **26th** in Toyo Keizai Online's Ranking of the Top 500 Companies in Operating Income per Capita\*

\* Source: Toyo Keizai Online "Top 500 companies that dramatically increase operating profit per employee," delivered on July 26, 2022 2013 2023 **Net sales Net sales** 12,256 million yen 22,463 million yen **Operating income** Operating income 1,505 million yen 4,155 million ven 3.4x increase in No. of full-time No. of full-time 80 per capita profit employees employees Per capita profit Per capita profit 15.3 million ven 51.9 million yen in ten years





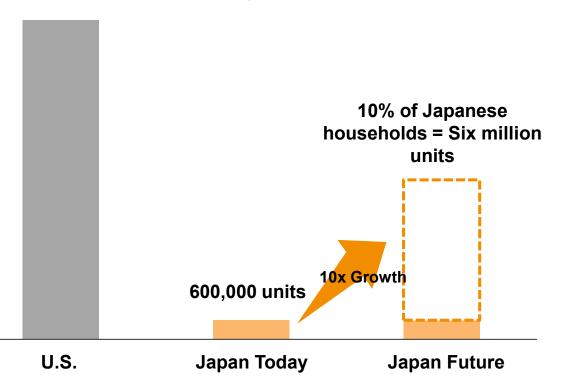
## **Growth Potential of the Self-Storage Market (1)**

### Japanese Market Has Potential for Ten-Fold Growth Compared to the U.S.

Comparison With U.S. Self-Storage Usage

Comparison of Scale With U.S. Self-Storage Companies





U.S.

Public Storage (Market Cap \$53.6bn, PER 26.4 times, PBR 9.2 times)

Extra Space Storage (Market Cap \$35.2bn, PER 32.4 times, PBR 2.3 times)



<u>Japan</u>

Arealink

(Market Cap ¥38.3bn, PER 13.1 times, PBR 1.3 times

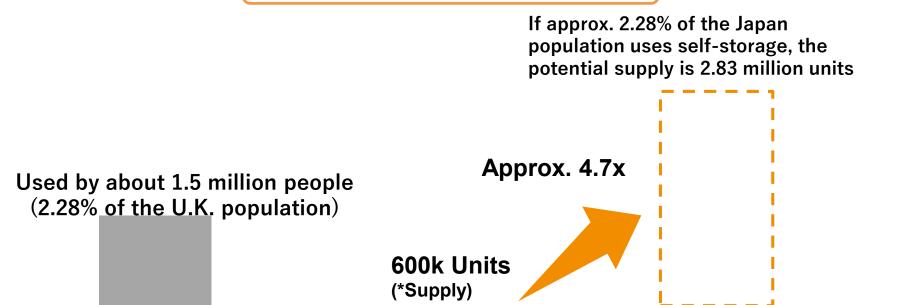
As of December 29, 2023



## **Growth Potential of the Self-Storage Market (2)**

## Even Compared with the Developing Market in the U.K., Japan Has 4.7 Times More Room for Growth





Japan

(current)

Japan

(future)

U.K. usage: (Source: 2022 SSA UK Annual Report, 2022 FEDESSA Industry Report, Statista)
Japan (current): (Source: Arealink)

United

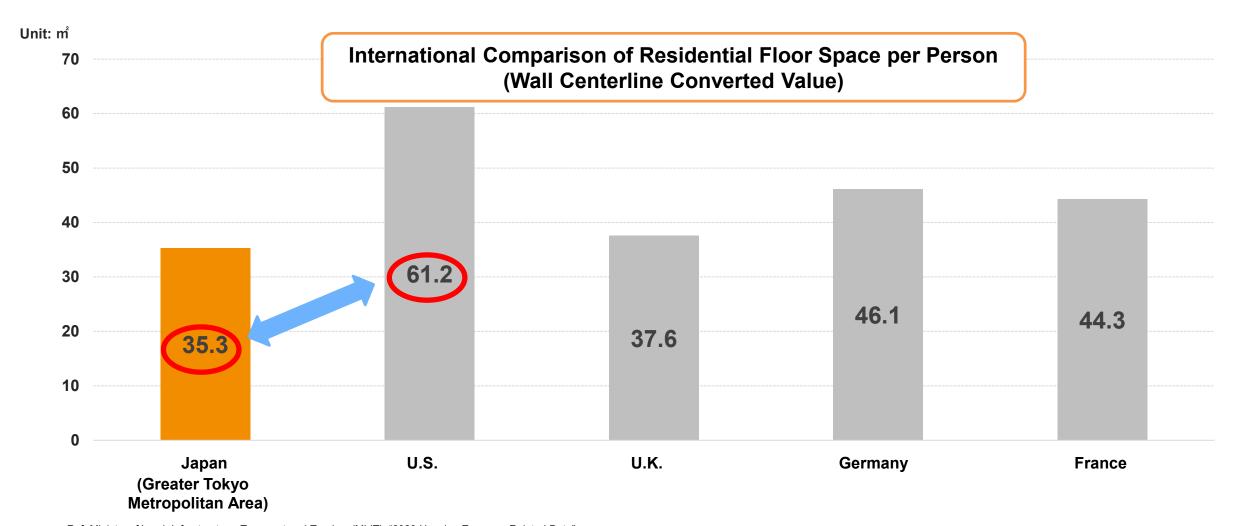
**Kingdom** 

Japan (future): Calculated by Arealink, assuming one unit per person for 2.28% of Japan's population. (Ref.: Statistics Bureau, Ministry of Internal Affairs and Communications)



## **Growth Potential of the Self-Storage Market (3)**

### Limited Living Space in Japanese Homes Creates Huge Potential Demand For Storage



Ref. Ministry of Land, Infrastructure, Transport and Tourism (MLIT), "2020 Housing Economy Related Data" International Comparison of Housing Standards, 2) International Comparison of Residential Floor Space per Person (Wall Centerline Converted Value)



## **Overseas Business Strategies**

## Start of Overseas Business Development – Purchase Properties Overseas and Gain Information



- Preparation for the Future: Begin overseas business development (Western countries) during the current fiscal year
- Purchase properties overseas, and gather information from overseas business associations and management companies
- Become Familiar With Self-Storage Around the World
  - ⇒ Acquire know-how to improve marketing strategies and services in Japan





## **Reasons for Overseas Business Expansion**

- ◆ Purchase Overseas Properties and Join Local Industry Associations
   → Collect, analyze, and utilize information from countries with more developed self-storage industries (U.S., Europe, Australia)
- Acquire monthly data from around the world, such as sales in advanced countries, customer needs, methods of attracting customers, operational systems, tax systems, and storing method
- Be among the first to utilize information on systems, marketing, and methods to discern customer needs

Ultimately, Arealink Plans to <u>Expand Globally, Utilizing Know-How</u> Honed in Japan

## **Arealink ESG**



#### **Basic Policy**

Based on our management philosophy of "Provide Convenience, Joy, and Excitement," we at Arealink value dialogue with all stakeholders, including customers, business partners, shareholders and investors, employees, and local communities, and will strive to play an active role in building a sustainable society, and will strive to play an active role in building a sustainable society, and enhance our corporate value.



#### **Consideration for the Environment**

- Promote a comfortable and affluent society that values objects by utilizing self-storage
- Implement the "Container Building 100-Year Utilization Project"
- Reduce paper waste from offices (paperless operations)



#### **Contribution to Society**

- Human resource development (Increase per capita profit by utilizing the Arealink method)
- Support for diverse working styles
- Self-storage utilization in times of disaster



#### Governance

- Appointment of two outside directors (of a total of six) and four outside Audit & Supervisory Board members
- Establishment of compliance and risk management systems
- Stable shareholder returns with a target dividend payout ratio of 30%





### **Consideration for the Environment**

- Utilize self-storage to allow people to experience the uplifting feeling of organization, and encourage a society without excess
- "Container Building 100-Year Utilization Project"
  Arealink makes additional efforts such as painting container at the time of installation, and performs regular maintenance.
  Containers can be used over the long term, saving valuable resources.
- Long-term use of self-storage mini (Building Type) properties, as they do not have plumbing facilities
- Reduction of paper waste in offices



### Containers and Buildings 100-Year Utilization Project

Introduction of a new self-storage design, and establishment of a maintenance system to support utilization for 100 years

- Color scheme of gray and orange to blend with residential areas
- Plans to change all properties to the new design nationwide over the next decade



















#### **Contribution to Society**

- ◆ Time, Space, Money, and Peace of Mind
  Greater use of self-storage is environmentally friendly and leads to joyful living
- Human Resource Development Working style reforms through systematic implementation of the Arealink Method to bring out the true abilities of ordinary people
- Support for Diverse Working Styles (Remote work, shortened hours, hourly wage system, etc.)
- Utilization of Containers in Times of Disaster
   Arealink's self-storage units can be used to support reconstruction efforts in the event of a large-scale disaster.

   System established to provide self-storage units free of charge to those affected by disaster.





#### Governance

- Appointment of Two Outside Directors, or One-Third of the Directors
   Number of outside Audit & Supervisory Board members increased to four persons
- Compliance Committee Established
- Risk Management in Preparation for an Inevitable Economic Downturn or Natural Disaster
- Stable Shareholder Returns With a Target Dividend Payout Ratio of 30%
- Dialogue With Shareholders and Investors
  - Semi-annual results briefings and small meetings
  - Individual interviews and IR seminars held as needed, with the president and directors attending



## **Appendix**



## **Business Segments**

#### **Self-Storage Business**

Management: Rental income from operation of rental storage spaces (trunk rooms)











**Container type** 

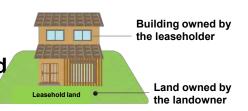
In-building type

**Building type (self-storage mini, interior)** 

Brokerage: Contracts and sales of self-storage facilities (land and buildings)

#### **Land Rights Consolidation Business**

Problem resolution service for both landowners and leaseholders through the purchase and sale of leasehold land with complex rights relationships



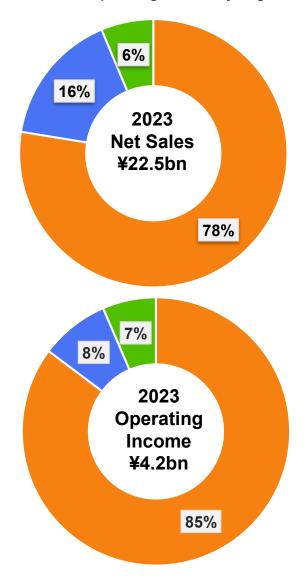
#### **Other Operational Services Business**

Rental income from serviced offices, real estate holdings, etc.



Serviced office

#### **Net Sales and Operating Income by Segment**





## **Characteristics of Business Segments**

## **Cumulative-Type Business Accounted For 98% Of Earnings in 2023**

Business Segments and Association with Cumulative-Type or Flow-Type Business

## **Cumulative-Type Businesses**

- ◆ Self-Storage Management (core business)
- Other Operational Services Business

**Self-Storage Business** 

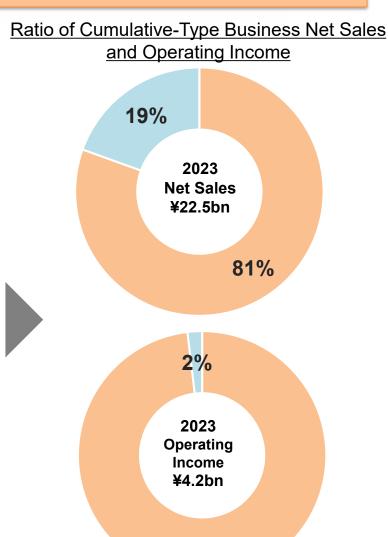
- Self-Storage Management
- Self-Storage Brokerage

Land Rights
Consolidation Business

Other Operational Services Business

#### Flow-Type (Sales) Businesses

- **♦** Self-storage Brokerage
- Land Rights Consolidation Business



98%

**Arealink** 

### **About Self-Storage**





 Self-Storage Is the Partitioning of Containers or Buildings Into Individual Units, and Providing These Units as Rental Storage Spaces

Known as "self-storage" in the United States, and commonly called "trunk rooms" in Japan

Arealink Provides Self-Storage Units Under the "Hello Storage" Brand

Arealink is a leading company in the domestic market, with locations in 47 prefectures nationwide and a market share of approximately 17%

Arealink Has 2,160 Properties With approximately 101,000 Units, the Most in Japan



## **Self-Storage Business – Product Types**

### **New Design for Both Container and Indoor Types Adopted in 2022**













Chic Design That Retains Arealink's Dark Gray and Orange Color Scheme



## **Arealink** Land Rights Consolidation Business (Leasehold Land)

## Aim to Resolve Problems by Coordinating Rights Relationships Through the **Buying and Selling of Leasehold Land and Leasehold Land Rights**



Image of the rights relationship for leasehold land

#### Leaseholder Rights

- Need to continue to pay land rent every month
- Landowner consent required for building extension or renovation

#### **Leasehold Land Rights**

- Land cannot be used freely
- Low liquidity, making it difficult to sell
- Low income compared to inheritance valuation

**Basic Policy** 

- (1) Arealink purchases leasehold land from landowners facing difficulties, such as inheritance of leasehold land (Acquisition of the rights shown in orange above)
- (2) After adjusting the rights relationship, leasehold land is sold to the leaseholder (Rights shown in brown become 100%)



Image of the Final Goal



### **Other Operational Services Business**

#### **Cumulative-Type Business Comprising Mainly Real Estate Holdings and Serviced Offices**

#### Asset Business

Mainly rental income from real estate holdings

#### Serviced Office Business

- Operation of Hello Office, small offices in city centers
- Market with many competitors since the covid-19 pandemic

#### Business Selection and Concentration

- Dec. 2020: Withdrawal from conference room rental business
- Mar. 2021: Withdrawal from parking business





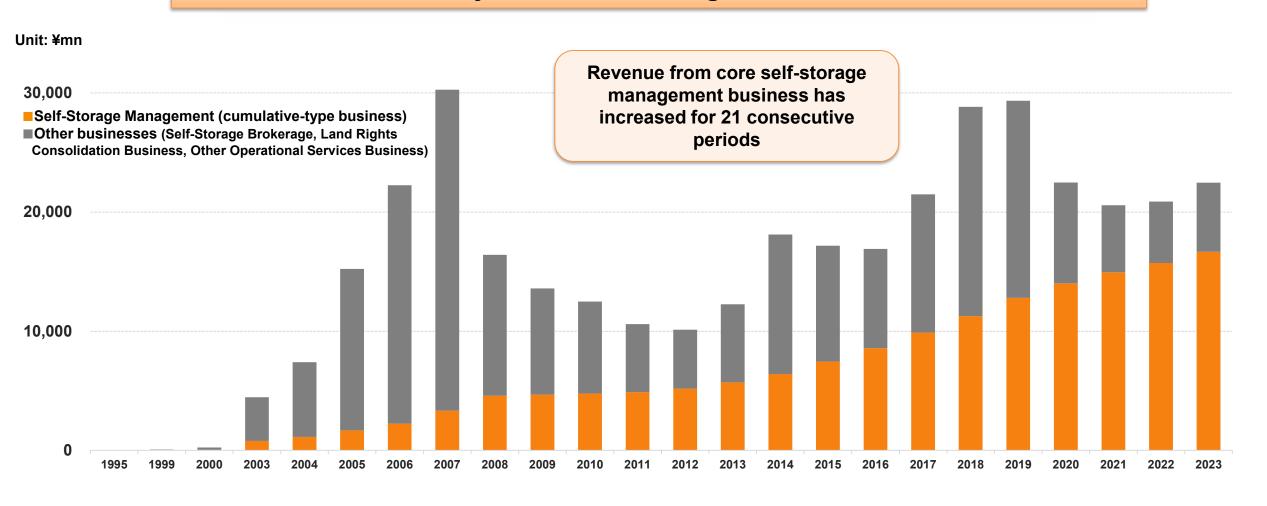
**Hello Office Entrance and Interior** 



Example of owned property (Kanda BM Bldg.)



## Fluctuations in Businesses Other Than Self-Storage Management Were a Major Factor Affecting Revenue Until 2019



Focus on real estate buying and selling

Recovery from financial crisis

Focus on self-storage brokerage (buying and selling)

Shift to cumulativetype business



## **Business Segments – Quarterly Results**

In Millions of Yen		Full-year	1Q	2Q	3Q	4Q	Cumulative	
Self-Storage	Net sales	15,725	4,094	4,143	4,178	4,252	16,668	
	Management	Gross profit	5,509	1,536	1,543	1,546	1,600	6,227
	Self-Storage	Net sales	641	213	109	326	105	755
	Brokerage	Gross profit	54	11	10	32	7	61
		Net sales	16,366	4,307	4,252	4,504	4,357	17,423
Self-S	Storage Business	Gross profit	5,564	1,548	1,553	1,578	1,608	6,288
		Business profit	4,084	1,166	1,122	1,146	1,128	4,563
ı	Land Rights	Net sales	3,110	441	1,494	1,046	641	3,623
	olidation Business	Gross profit	704	110	546	276	(105)	828
(Limi	ited Land Rights)	Business profit	464	56	317	208	(136)	446
Oth	or Operational	Net sales	1,400	339	348	360	368	1,416
	er Operational vices Business	Gross profit	448	96	102	115	120	435
00.	Tiood Buomiood	Business profit	373	73	82	91	99	345
Mana	gement Division	Business profit	(1,180)	(290)	(319)	(298)	(291)	(1,199)
		Net sales	20,878	5,088	6,095	5,911	5,367	22,463
Total for All Busine	for All Businesses	Gross profit	6,717	1,755	2,203	1,970	1,623	7,552
		Operating income	3,742	1,005	1,202	1,147	799	4,155



Total Units

Units in Use

Utilization Rate (%)

New Utilization Rate (%)

FY15

FY15

FY16

59,802 | 62,325 | 66,923 | 70,651 |

FY16

FY17

FY17

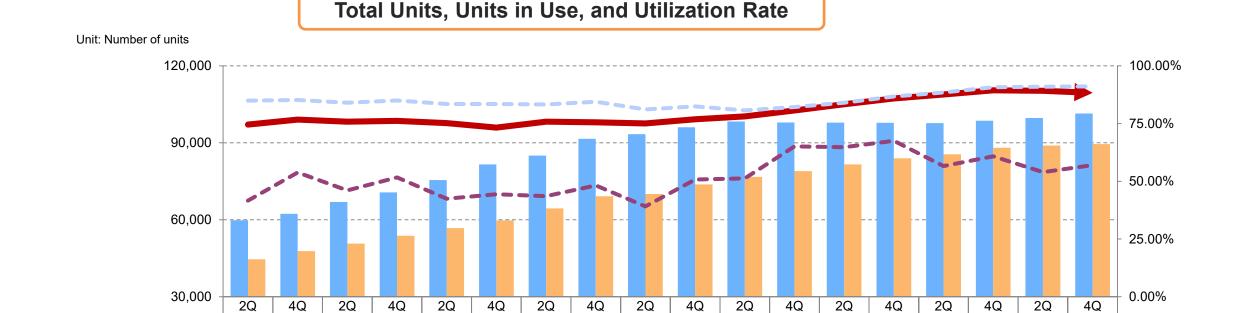
FY18

FY18

Existing Utilization Rate (%) |84.90% |85.19% |84.03% |84.97% |83.45% |83.48% |83.24% |84.46% |81.10% |82.40% |80.68% |82.17% |84.03% |86.72% |88.46% |90.73% |90.96% |91.10%

## **Status of Hello Storage Facilities**

Total of Just Under 100,000 Units at End of FY12/23, Significant Increase Expected Going Forward



\*New unit utilization rate: utilization rate of new units opened within the most recent two business years. Covers new units opened since January 2022.

FY19

44,603 | 47,796 | 50,739 | 53,786 | 56,742 | 59,748 | 64,432 | 69,169 | 70,064 | 73,815 | 76,743 | 78,958 | 81,583 | 83,960 | 85,504 | 88,092 | 88,907 | 89,509

|74.58%|76.69%|75.82%|76.13%|75.21%|73.26%|75.80%|75.56%|75.56%|75.04%|76.84%|78.08%|80.66%|83.39%|85.86%|87.56%|89.36%|89.20%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88.29%|88

|41.63%|53.84%|46.04%|51.69%|42.43%|44.36%|43.57%|48.20%|39.14%|50.73%|51.26%|65.10%|64.78%|67.54%|56.58%|60.81%|53.92%|57.01%|64.78%|65.10%|64.78%|67.54%|56.58%|60.81%|53.92%|57.01%|64.78%|65.10%|64.78%|67.54%|56.58%|60.81%|53.92%|57.01%|64.78%|65.10%|64.78%|67.54%|56.58%|60.81%|53.92%|57.01%|64.78%|65.10%|64.78%|67.54%|56.58%|60.81%|53.92%|57.01%|64.78%|65.10%|64.78%|67.54%|66.58%|66.81%|53.92%|65.10%|64.78%|65.10%|64.78%|67.54%|66.58%|66.81%|65.92%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|64.78%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%|65.10%

FY19

FY20

75,440 | 81,555 | 85,005 | 91,545 | 93,372 | 96,067 | 98,289 | 97,885 | 97,836 | 97,784 | 97,657 | 98,581

FY20

FY21

FY21

FY22

FY22

FY23

FY23

99,677 101,379



## **Storage Business: Openings by Region**

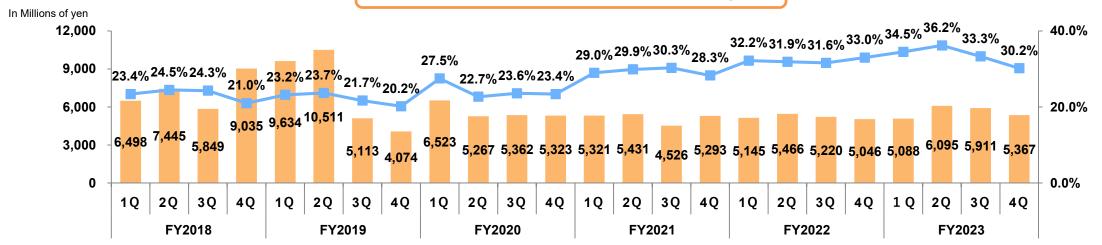
	Containers	In-Building Trunk	Self-Storage Properties with Land	Total	Proportion of Total
Hokkaido	1,082	414	137	1,633	1.61%
Aomori	50	0	48	98	0.10%
Iwate	20	0	0	20	0.02%
Miyagi	1,726	0	38	1,764	1.74%
Akita	31	0	0	31	0.03%
Yamagata	74	0	0	74	0.07%
Fukushima	186	45	0	231	0.23%
Ibaraki	1,077	27	0	1,104	1.09%
Tochigi	438	0	0	438	0.43%
Gunma	1,154	0	0	1,154	1.14%
Saitama	8,414	681	1,543	10,638	10.49%
Chiba	10,146	255	1,412	11,813	11.65%
Tokyo	17,436	9,842	2,760	30,038	29.63%
Kanagawa	8,895	2,478	1,319	12,692	12.52%
Niigata	351	0	0	351	0.35%
Toyama	207	0	0	207	0.20%
Ishikawa	271	0	0	271	0.27%
Fukui	143	0	0	143	0.14%
Yamanashi	202	0	0	202	0.20%
Nagano	479	0	0	479	0.47%
Gifu	611	0	0	611	0.60%
Shizuoka	1,907	0	0	1,907	1.88%
Aichi	5,313	441	440	6,194	6.11%
Mie	368	50	0	418	0.41%

	Containers	In-Building Trunk	Self-Storage Properties with Land	Total	Proportion of Total
Shiga	292	0	0	292	0.29%
Kyoto	1,890	152	62	2,104	2.08%
Osaka	4,469	907	402	5,778	5.70%
Hyogo	3,892	121	44	4,057	4.00%
Nara	703	0	0	703	0.69%
Wakayama	27	0	0	27	0.03%
Tottori	115	0	0	115	0.11%
Shimane	30	0	0	30	0.03%
Okayama	251	0	0	251	0.25%
Hiroshima	449	0	0	449	0.44%
Yamaguchi	261	0	47	308	0.30%
Tokushima	83	0	0	83	0.08%
Kagawa	350	102	0	452	0.45%
Ehime	223	0	0	223	0.22%
Kochi	69	0	0	69	0.07%
Fukuoka	2,497	0	0	2,497	2.46%
Saga	106	0	0	106	0.10%
Nagasaki	144	0	0	144	0.14%
Kumamoto	371	0	0	371	0.37%
Oita	110	0	0	110	0.11%
Miyazaki	184	0	0	184	0.18%
Kagoshima	382	0	0	382	0.38%
Okinawa	133	0	0	133	0.13%
Total	77,612	15,515	8,252	101,379	100.00%

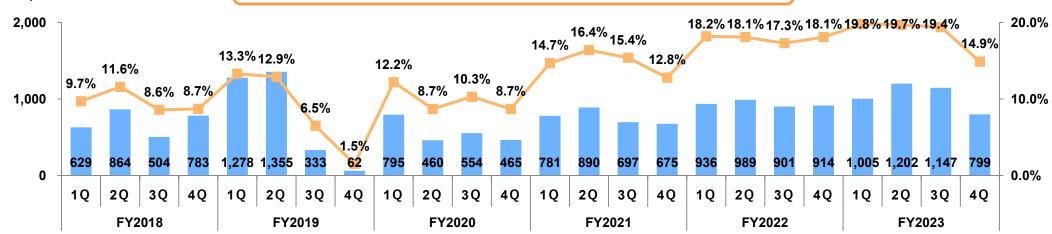
As of December 31, 2023

## **Entire Business– Quarterly Results**





#### In Operating Income and Operating Income Ratio





### **Enhancement of IR**

## **Main Implementation Measures This Year**

Issue	Measure
Improve Visibility	Implemented seminars for individual investors
	Implemented small meetings
	Published external report
Help Investors Get To Know	Published self-storage monthly results
Arealink	Implemented 1-on-1s
	Delivered IR emails
	Gave property tours
	Published a detailed report written by an external company
Approach Foreign Investors	English translation of financial results (full text)
	English translation of earnings presentation materials
	Published report written by an overseas company
	Implemented 1-on-1s with foreign investors
	Overseas IR roadshow (planned)



## **Enhancing Information Dissemination to Domestic and Foreign Investors**

- ◆ Shared Research (Japanese/English)
  Information dissemination for domestic and
  foreign investors
  <a href="https://sharedresearch.jp/ja/companies/8914">https://sharedresearch.jp/ja/companies/8914</a>
- Fisco (Japanese/English)

Information dissemination for domestic and foreign investors

https://www.fisco.co.jp/service/report/

StormResearch (English)

Information dissemination for foreign institutional investors

https://stormresearch.co.uk/









#### IR Email Distribution

IR E-mal Distribution is a service that provides timely IR information, including the latest news releases, via e-mail.

Emails will be sent to your registered email address through the RIMSNET service operated by the Transfer Agent Department of Mitsubishi UFJ Trust Banking Corporation.

Access here to sign up → <a href="https://rims.tr.mufg.jp/?sn=8914">https://rims.tr.mufg.jp/?sn=8914</a>

## Information Site On Living and Storage "kurasul"

Continuously proposing affluent lifestyles through self-storage <a href="https://kurasul.hello-storage.com/">https://kurasul.hello-storage.com/</a>

Scan this QR code to visit "kurasul"









The earnings forecasts, predictions, strategies, and other information presented in this report are as of the time of preparation. The report was prepared based on information reasonably available to the Company, with determinations made within foreseeable bounds.

However, there are risks that that actual performance may differ from the earnings forecasts in this report as a result of unforeseeable events and results.

The Company makes an effort to proactively disclose information considered important to investors, but readers are strongly advised to avoid decisions that place undue reliance solely on the earnings forecasts presented in this report.

This report may not be duplicated or forwarded without permission for any purpose.

Inquiries
IR Office Administrative Division
Arealink Co., Ltd.

TEL:+81-3-3526-8556 E-mail:info@arealink.co.jp